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From: **Friendly Friend**<[Friendly.friend@123.co.nz](mailto:Friendly.friend@123.co.nz)>

Date: 6 September 2016 at 17:00

Subject: FW: Upcoming GST changes for customers in New Zealand

To: "[shelly@shellydavies.com](mailto:shelly@shellydavies.com)" <[shelly@shellydavies.com](mailto:shelly@shellydavies.com)>

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## New Zealand GST changes

Hello,

In order to meet recent changes to New Zealand tax requirements, Skype will be required to include the Goods and Services Tax (GST) for customers in New Zealand.

### **What's changing?**

From 1st October 2016, Skype will start charging the New Zealand GST rate of 15% on all purchases of Skype paid products.

### **How does this impact my recurring Skype subscription?**

If you have a recurring Skype subscription, after 1st October 2016, the subscription price will change to include the GST rate of 15%.

Example of how a price of product will change with a GST rate of 15%:

- Before 1st October 2016, a subscription costs USD 6.99 (no GST is charged).
- After 1st October 2016, the same subscription will cost USD 8.04 (USD 6.99 subscription plus USD 1.05 GST at 15%).

If you do not agree with this change, you can cancel your subscription prior to 1st October 2016 by [signing into your account](#). [Terms apply](#).

### **Does this impact the cost of Pay As You Go (PAYG) rates?**

Yes. From 1st October 2016, PAYG calling rates will include a GST rate of 15%.

Example of PAYG rates changes:

- Before 1st October 2016, the rate of a PAYG call to the U.S. is ¢2.3/min
- After 1st October 2016, the rate of the same call will be ¢2.6/min

## Have we got your correct address?

You are receiving this email because Skype determines that you are eligible to pay New Zealand GST based on your billing address. To make sure you're paying the correct GST rate, please ensure your billing address is correct by [updating your account details](#).

For more information about this GST rate change, please read this [FAQ](#).

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Skype Communications S.A.R.L. 23-29 Rives de Clausen, L-2165 Luxembourg.



### No emergency calls with Skype

Skype is not a replacement for your telephone and can't be used for emergency calling.